



May 8, 2008

Specialized Office Systems  
Attention: Nathan Goldberg  
18235 North Cave Creek Road, Suite 100  
Phoenix, Arizona 85024

Dear Nathan:

I just wanted to let you know what a pleasure it doing business with Specialized Office Systems! Total Access Medical started off having SOS design, print and mail one project for me, and now we use them for all of our printing needs including promotional products.

Compared to other print shops and mail houses that I have used in the past, your prices are not only competitive but the level of customer service is outstanding. Everyone (especially Nathan!) is always prompt in their responses and turn-around time.

Even though we are located across the country (and there is a time difference), I would not do business with anyone but SOS.

We look forward to working with you!

Thanks Again!

Marci Spitzer  
Operations Manager  
Total Access Medical  
Bala Cynwyd, Pennsylvania

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